

Result of Student Satisfaction Survey

Session: 2019-2020

IQAC initiated the process of conducting Student Satisfaction Survey to ascertain the level of satisfaction by students with the objective of identifying the areas with scope of improvement. IQAC for the purpose prepared a structured form and students were instructed to give response for enhancing the effectiveness of teaching-learning process. The survey covered 500 randomly selected students from various departments and received informations were gleaned from response generated in the questionnaire as indicated below.

Sl. No.	Questions/Area of Scrutiny	Students Rating (%)				
		4	3	2	1	0
1	How much of the Syllabus was covered in the Class?	85% - 100% 26%	70% - 84% 62%	55% - 69% 9%	30% - 54% 2%	0% - 30% 1%
2	How well did the teachers prepare for the classes?	Thoroughly 42%	Satisfactorily 50%	Poorly 6%	Indifferently 2%	Won't teach at all 0%
3	How well were the teachers able to communicate?	Always effective 52%	Sometimes effective 30%	Just satisfactorily 8%	Generally ineffective 6%	Very poor communication 4%
4	The teachers' approach to teaching can best be described as.	Excellent 38%	Very Good 40%	Good 18%	Fair 2%	Poor 2%
5	Fairness of the internal evaluation process by the teachers.	Always Fair 31%	Usually Fair 63%	Sometimes unfair 3%	Usually unfair 3%	Unfair 0%
6	Was your performance in assignments discussed with you?	Every time 26%	Usually Fair 54%	Occasionally 10%	Rarely 6%	Never 4%
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students	Regularly 42%	Often 38%	Sometimes 8%	Rarely 8%	Never 4%
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Significantly 39%	Very Well 48%	Moderately 9%	Marginally 3%	Not at all 1%
9	The institution provides multiple opportunities to learn and grow.	Strongly agree 26%	Agree 47%	Neutral 9%	Disagree 12%	Strongly disagree 6%
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	Every time 40%	Usually 45%	Occasionally 11%	Rarely 1%	Never 3%
11	Your mentor does a necessary follow-up with an assigned task to you.	Every time 22%	Usually 56%	Occasionally 13%	Rarely 9%	I don't have a mentor 0%
12	The teachers illustrate the concepts through examples and applications.	Every time 54%	Usually 32%	Occasionally 4%	Rarely 3%	Never 7%
13	The teachers identify your strengths and encourage you with providing right level of challenges.	Fully 39%	Reasonably 43%	Partially 8%	Slightly 6%	Unable to 4%

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Sl. No.	Questions/Area of Scrutiny	Students Rating (%)				
		1	2	3	4	5
14	Teachers are able to identify your weakness and help you to overcome them.	Every time 28%	Usually 44%	Occasionally 16	Rarely 9%	Never 3%
15	The institution makes effort to engaged students in the monitoring, review and continuous quality improvement of the teaching-learning process.	Strongly agree 30%	Agree 52%	Neutral 7%	Disagree 8%	Strongly disagree 3
16	The institute / Teachers use student centric methods such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	To a great extent 36%	Moderate 51%	Somewhat 9%	Very little 3%	Not at all 1%
17	Teachers encouraged you to participate in extra-curricular activities.	Strongly agree 54%	Agree 39%	Neutral 5%	Disagree 1%	Strongly disagree 1%
18	Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	To a great extent 33%	Moderate 49%	Somewhat 4%	Very little 10%	Not at all 4%
19	What percentage of teachers use ICT tools such as LCD Projector, Multi media etc. while teaching	Above 90% 14%	70 - 89% 30%	50 - 69% 21%	1 - 30% 13%	Below 29% 22
20	The overall quality of teaching-learning process in your institute is very good.	Strongly agree 52%	Agree 40%	Neutral 3%	Disagree 3%	Strongly disagree 2%

Findings:

On the basis of the ratings given by the students for different parameters, the level of satisfaction can be calculated as very satisfactory.

Suggestions received during SSS:

1. ICT tools should be provided in each class rooms.
2. The College Library as well as Departmental Library should be enriched with more reference books.
3. Importance should be attached to extra-curricular activities.
4. Arrangement should be made for regular educational tour.
5. Class rooms should be made more spacious with provision of modern equipment.
6. Seminars and Workshops should be organized at regular interval.
7. Vocational course should be introduced.

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