

Result of Student Satisfaction Survey

Session: 2017-18

IQAC initiated the process of conducting Student Satisfaction Survey to ascertain the level of satisfaction by students with the objective of identifying the areas with scope for improvement. IQAC for the purpose prepared a structured form and students were instructed to give response for enhancing the effectiveness of teaching-learning process. The survey covered 100 randomly selected students from various departments and received informations were gleaned from the response generated in the questionnaire as indicated below.

Sl. No.	Area of Scrutiny	Indicator	Students Rating (%)				
			4	3	2	1	0
1	Syllabus covered in the class	4- 85-100% 3-70-84% 2-55-69% 1-30-54% 0-Below 30%	77	23	00	00	00
2	Teachers ability to communicate	4- Always effective 3- Sometimes effective 2- Just satisfactory 1- Generally ineffective 0- Very Poor communication	68	30	02	00	00
3	Fairness of the internal evaluation process by the teachers	4- Always fair 3- Usually fair 2- Sometimes unfair 1- Usually unfair 0- Unfair	58	39	03	00	00
4	The institution provides multiple opportunities to learn and grow	4- Strongly agree 3- Agree 2- Neutral 1- Disagree 0- Strongly disagree	76	22	02	00	00
5	Necessary follow-up with an assigned task by the mentor	4- Every time 3- Usually 2- Occasionally 1- Rarely 0- I don't have a mentor	57	43	00	00	00
6	Teachers identify strength and encourage by providing the right level of challenge	4- Fully 3-Reasonably 2- Partially 1- Slightly 0- Unable to	69	28	03	00	00
7	The institute/teachers use participative and problem solving methods	4- To a great extent 3-Moderate 2- Some what 1- Very little 0- Not at all	58	38	04	00	00
8	Encouragement by the teachers to participate in extracurricular activities	4- Strongly agree 3- Agree 2- Neutral 1- Disagree 0- Strongly disagree	54	41	05	00	00
9	Quality of teaching-learning process is very good	4- Strongly agree 3- Agree 2- Neutral 1- Disagree 0- Strongly disagree	74	24	02	00	00

Findings:

On the basis of the ratings given by the students for different parameters the level of satisfaction can be calculated as **highly satisfactory**.

Suggestions received during SSS:

1. More ICT classrooms should be provided by the college authority
2. Number of teaching faculty should be increased
3. More books should be provided in the college library
4. Number of specimens/equipments should be increased in laboratories

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